

Here's what to expect as you onboard to the platform.

1. Kick-off meeting

Meet your **dedicated account manager** to discuss your needs, identify training requirements and define a rollout plan for your organisation



2. Create user accounts & designate admins

Provide your account manager with details of **who in your organisation** needs access to the platform.



3. Comparison University: new user training programme

Comparison University is Relative Insight's **three-part training programme** designed to help new users learn the fundamentals of the platform.

The course consists of three 30-minute lessons accompanied by short practical exercises. Users who successfully complete the programme will be recognised as Relative Insight **certified users**. New sessions start weekly.

Session one

Discovering the power of language comparison

Explore the challenges of qualitative analysis, and understand how language comparison can help overcome them.

Session two

Developing questions and insights

Discover the four stages of a project in Relative Insight, and practice defining questions and building insights in the platform.

Session three

Becoming a master of data

Explore the world of language data. Discover common sources, learn how to upload data to the platform and practice using the Data Library to get the most from your data.

[Register for the next session](#)

4. Project ideation & planning

Work with your account manager to develop a **roadmap of projects** in which you can deploy Relative Insight.

5. Kick-off your first project

Work through the four stages of a project - defining questions, sourcing data, exploring the results of the comparisons and **taking actions**.

